



Product Bulletin

Professional Services:

RDS+ SnapManager for Oracle Implementation Service

Revision History

22 May 2009 - Initial version

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

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1. Summary

This product bulletin announces the availability of a new RDS+ for SnapManager® for Oracle® implementation service from the NetApp Professional Services organization.

The RDS+ SnapManager for Oracle implementation service enables customers to quickly configure and deploy and integrate SnapManager for Oracle (SMO) into their Oracle Database environment on NetApp storage with the least impact to their IT staff and business. This service enables customers to realize the benefits of best practice based solution implementations for backup, recovery, and cloning of Oracle Databases using SnapManager for Oracle while benefiting from RDS+ delivery model.

2. What's New?

RDS+ SMO implementation service addresses customer needs and provides all the benefits of an RDS+ service by enabling customers to start with a base service and add-on service components to meet varying requirements. The scope of the base service includes integration of a standalone NetApp storage system or an HA active-active storage system for non-clustered (non-RAC) Oracle Database configurations for database backup, recovery, and cloning for up to three databases, with total database size not to exceed 3TB in a physical or virtualized environment. Add-on components to the base service include:

1. **Additional Databases Add-on Service Component:** Includes integration to the same NetApp storage system as the SnapManager for Oracle base package or another single NetApp storage system in an active-active configuration. This is an extension of the base package for environments with up to five databases, with total database size not to exceed 5TB.
2. **SnapManager for Oracle (SMO) Implementation on RAC Implementation Add-on Service Component:** Includes SMO implementation on up to four nodes of Oracle RAC Database on NetApp storage system.
3. **SMO integration with Protection Manager Add-on Service Component:** Includes integration with Protection Manager, which will allow the protection of existing SMO backups to secondary storage using

- SnapVault® and/or SnapMirror®, up to three databases, and one secondary storage controller.
4. **Disaster Recovery with SnapMirror Add-on Service Component:** The creation and testing of a disaster recovery solution using SnapMirror for a single standalone NetApp storage system or an HA active-active storage system for the following Oracle Database configuration in a physical or virtualized environment: non-clustered (non-RAC) Oracle Database backup, recovery, and cloning for up to three databases, with total database size not to exceed 3TB.
 5. **Backup Readiness for Tape Add-on Service Component:** SnapManager for Oracle backup data set presentation to physical or virtual tape environment, customer's backup system, and test backup and restore process for data subset up to 50GB.

3. Sales Tools (Sales Guides, Training Presentations, SE Presentations)

Please visit [Professional Services TechNet](#) and [NetApp Field Portal](#) for additional information.

4. Customer-Ready Tools (Customer Presentations, Datasheets)

Please visit [Professional Services TechNet](#) and [NetApp Field Portal](#) for additional information.

5. System Requirements

N/A/

6. Product Information

Part numbers are identified below – base and the add-on components for this service. Please note: for simplicity the representation replaces “x” at the end of each part number identified below with your zone letter: that is, A,B,C,D.

Part Number	Description	Discount Category Code
PS-RDSP-SMO-BASE-Zx	SMO Impl Base-up to 3 instances / 3TB RDS+,Zx	P
PS-RDSP-SMO-LDB-Zx	SMO Addtl DB-up to 5 inst/5TB Add-on RDS+, Zx	P
PS-RDSP-SMO-RAC-Zx	SMO Impl RAC - up to 4 nodes Add-on RDS+, Zx	P
PS-RDSP-SMO-PMI-Zx	SMO Integr w/Protection Mgr Add-on RDS+, Zx	P
PS-RDSP-SMO-DRSM-Zx	SMO Impl DR w/SnapMirror Add-on RDS+, Zx	P
PS-RDSP-SMO-BACKUP-Zx	SMO Backup Readiness Tape Add-on RDS+, Zx	P

Software Subscription Plans

N/A.

Downloading

N/A.

Product Availability

RDS+ SnapManager for Oracle Implementation service will be available for ordering in the June Quote Tool.

7. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to make sure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

8. Warranty and Service

N/A.

9. Additional Information

Please visit the [NetApp Field Portal](#) for more information.

Contact information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.

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